

# RV STEP TIPS

## Using the MORryde StepAbove®

For those who own or are contemplating purchasing a StepAbove®, here's an operational tip for you.

**Before starting any (raising or lowering) leveling operation, either:**

1. Open the entrance door fully, including the screen door and tie it back so it can't close, OR
2. Stow the steps completely and shut the entrance door.

**Doing either of these this is ABSOLUTELY CRITICAL in order to stop possible damage to the steps and door.**

# Q&A

**Q: What happens if I don't use the tip above?**

A: You might force the steps upward. In that event, with the entrance door closed, the steps have nowhere to go but up and into the door. Severe damage can occur to the steps and the door.

**Q: What allows potential damage to occur?**

A: When the jacks are retracted (manual or auto-retract operation) and if the door side of the coach was raised up by any amount at all, the coach will then lower down as the door side jacks retract. If the steps are deployed (out / down) and the entrance door is closed and you then retract the door side jacks, the steps will have no place to go but up into the entrance door itself. When the steps contact the door, the pressure the steps are applying to the door can damage the steps and the entrance door.

## POTENTIAL DAMAGE THAT CAN OCCUR



Step Damage



Step Damage



Door Damage



Above. Beyond. Always.

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