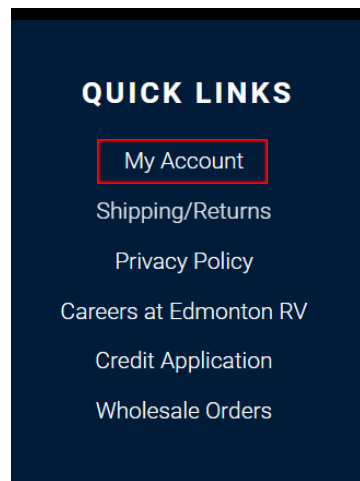
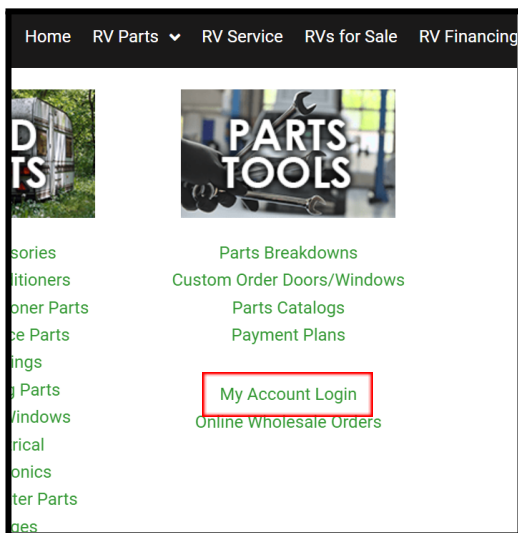


# EDMONTON RV ONLINE PORTAL HOW TO REGISTER AND LOG IN

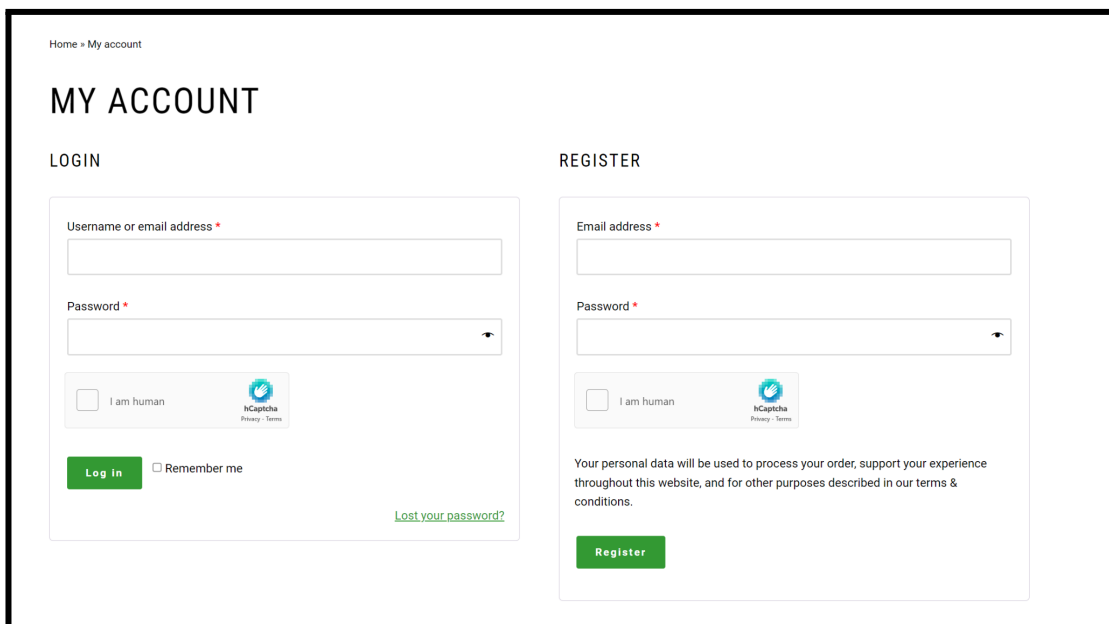
The online portal is an exciting new tool to check pricing and stock, and place orders for your most commonly ordered Edmonton RV items! Use this guide to ensure your pre-existing wholesale account is tied to your new online profile!

**Don't have a wholesale account?** Visit [edmontonrv.com](http://edmontonrv.com) to fill out a credit application, or call us at 1.877.713.7211 today!

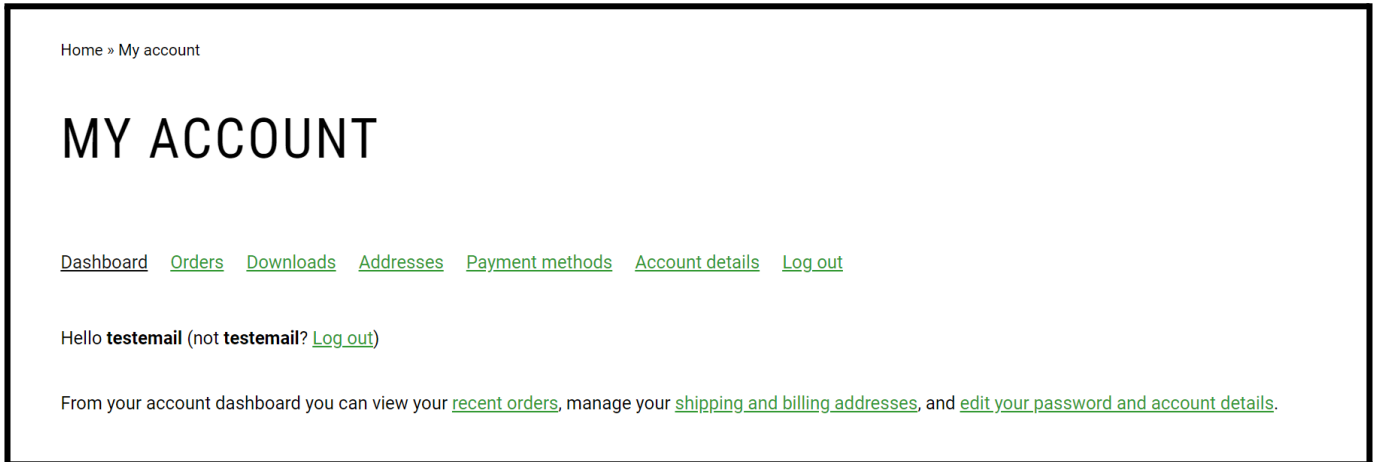
**Step 1.** Visit the My Account page from either the top menu bar under RV Parts, or the bottom QUICK LINKS menu.



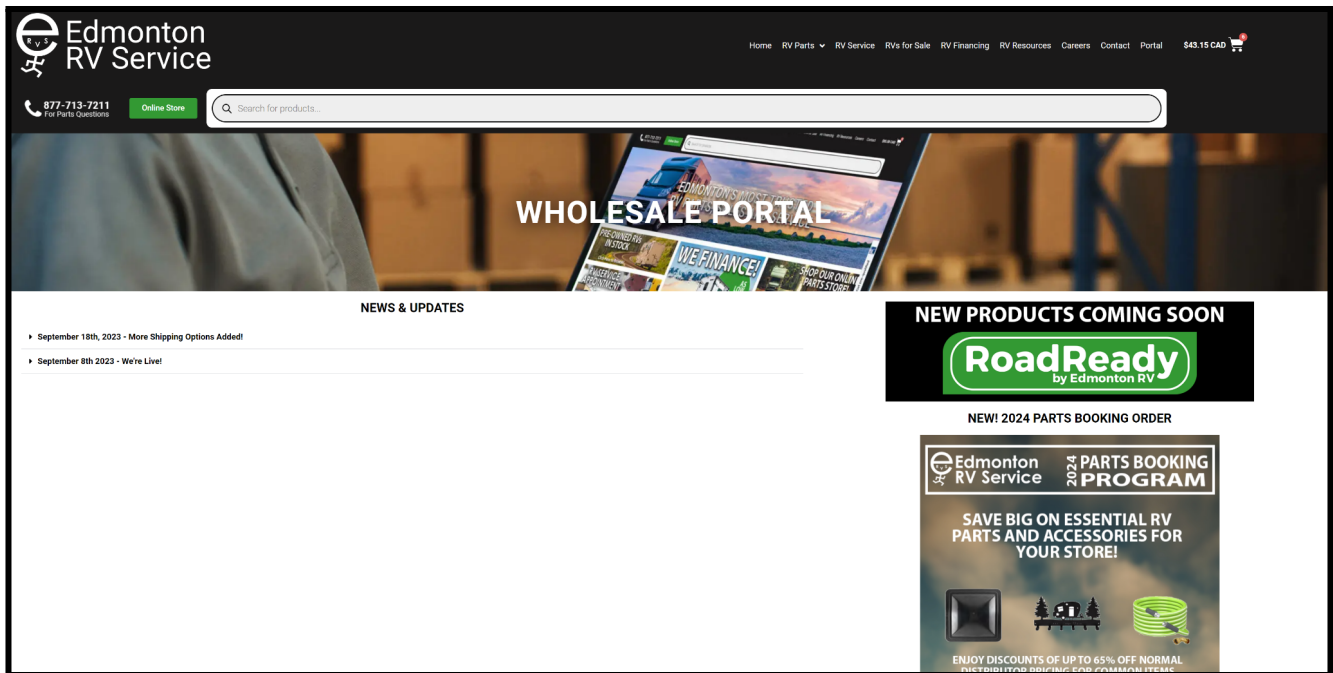
**Step 2.** If you already created an EdmontonRV.com account, log in here! Otherwise, create a new account.



**Step 3.** When logged into a retail account (non-dealer pricing/no portal access) you will see this screen. If you are an active dealer and are getting this screen after registering, please wait up to 5 minutes and then log out and back in again. Your account should then be automatically enabled for dealer orders.



**Step 4.** When enabled correctly, you will see the Dealer Portal



## **FAQ:**

### **Why am I not seeing the dealer portal even after waiting 5 minutes and logging out and in again?**

Double check that the email address you signed up with matches what we were provided on your credit application. If they are different, our system may not automatically promote your account to dealer status. If this happens, or if you are still not seeing the portal, please contact us at 1.877.713.7211 or [parts@edmontonrv.com](mailto:parts@edmontonrv.com)

### **What payment methods are available online?**

We currently accept Visa and Mastercard for online payments. You can still enter a PO number at checkout, but payment in full is required to process your order.

### **What shipping methods are available?**

We use competitive rates from Purolator, FedEx, UPS, Canada Post, and you can also select **Pick Up or Arrange Own Shipping**

### **Are all your products available online?**

We are adding more and more products online for you to browse and purchase every day!

### **Is your inventory live?**

**YES!** Our inventory is synced live and is an accurate representation of our products on hand. For products cut from rolls, please call to confirm stock.

### **Who do I contact if I have questions?**

Please contact our world class Parts team at 1.877.713.7211 or [parts@edmontonrv.com](mailto:parts@edmontonrv.com)